

PRESS RELEASE

## **Waste: consultations begin on first tariff method**

*With transparency obligations, added protection and information for users.  
Investment incentives for management and service quality improvement.  
Permanent table with regions and local authorities.*

Milan, 31 July 2019 - Consultations are underway about the **Authority's waste sector guidelines** regarding the **first tariff method** and **transparency obligations towards users to be applied throughout Italy**.

The goal is to involve all waste cycle stakeholders in a process that will lead to defining the criteria to **determine sector tariffs**, while promoting transparency towards users and the Authority, the pursuit of efficiency and selectivity and measures that will strengthen consistency and the correct allocation of incentives in the various stages of the supply chain.

Tariff changes will be linked to improved management quality and/or changes. Managers must arrange for a **Service Quality Charter** and make it available on their website. Furthermore, there will be specific bill transparency obligations, which will require clarity and completeness for all useful information.

With **Consultation Document 351/2019/R/rif, ARERA** [The Regulatory Authority for Energy, Networks and Environment] **describes the first tariff method**, which will redetermine the costs recognized for the two-year period 2018-2019 underway and define the criteria for the TARI (waste tax) fees to be applied to users in 2020-2021; the process will employ gradualness and efficiency. The tariff regulation domain is defined as follows: **street sweeping and washing, waste collection and transport, fee collection and relations with users, waste recovery/treatment and disposal**.

As it has already happened in the water sector, the goal is to introduce a methodology that will define tariff assessment criteria within an *asymmetrical* regulation that will take into account diverse territorial, industrial and governance starting conditions.

**Four different tariff schemes** have been set, so each competent actor will be able to identify the most effective solution according to goals including quality improvement, management development and local specificities in terms of limitations to the annual growth of tariff revenue.

With **Consultation Document 352/2019/R/ref**, a **transparency scheme is provided for an initial regulatory period going from 1 April 2020 to 31 December 2023 for domestic and non-domestic users** (with the exception of Municipalities whose population is under five thousand, where it will be applied more gradually).

**For service managers, including the Municipalities that manage them independently, it will become mandatory to prepare and publish online a 'Quality Charter'** together with the general

aspects of the services. Next, users should receive along with their bills all the summary data on amounts charged and tariff calculation, payment methods, addresses and procedures for filing complaints as well as information on how the service is provided and on the achievement of environmental objectives.

**Users shall be notified way in advance of any significant change in service supply conditions** and supply chain operators shall dialogue so as to transmit the requested information to users.

President **Stefano Besseghini** states that, *"This consultation phase on the first tariff method dedicated to waste opens the debate with all stakeholders, in the name of transparency about overall costs and fee regulation. As we stated in the 2019-2021 Strategic Framework, the goal for waste is an asymmetric regulatory structure which will take into account the significant differences existing around the country. To ensure a debate on these differences, ARERA has decided to set up a permanent table with Regions and Local Authorities"*.

**Concerned parties may send their observations and proposals to the Authority by 16 September 2019.**

The measures are published on the [www.arera.it](http://www.arera.it) website.