

PRESS RELEASE

Energy: green light to the electricity and gas “Portale Consumi” from 1st July

*first phase of www.consumienergia.it launched, the website allows you
to know your energy consumption*

Milan, 27 June 2019 - Green light to ARERA's new “Portale Consumi” (*Consumption Portal*) from 1st July; the website, provided for by the Budget Law 2018, raises consumers' awareness by providing their historical consumption data, for both electricity and gas, in a clear and accessible way. In this first phase the customer can immediately view, including more intuitive using tables or charts, past consumption data and the readings and self-readings of the last 12 months. The granularity of the data available will depend on the type of meter installed and by the frequency of entering readings onto the integrated information system (SII), the database for customer information of the free and standard offer market. It is also possible to download and acquire the data in an accessible format. To access the “Portale Consumi” www.consumienergia.it you will need the secure credentials of the Digital Public Identity System (SPID), with user name, password and generation of a temporary access code.

With resolution no. 270/2019/R/com ARERA has entrusted, having acquired a favourable opinion from the Italian Data Protection Authority as provided by law, the creation of the “Portale” to the Acquirente Unico (*Single Buyer*), manager of the SII. The tool is expected to constantly evolve, to allow the functions to be expanded in a forthcoming phase. In particular, a close synergy is expected to be created between the “Portale Consumi” and the 'Portale Offerte', a comparison tool that is already active, to help the customer find the offer that suits their consumption style, drawing from their real historical electricity and gas supply data present in the SII, as an alternative to manually entering an estimate of their annual consumption. For information on the “Portale Consumi” you can contact the Energy and Environment Consumer Help Desk at the toll-free number +39 800 166 654.

Resolution no. 270/2019/R/eel is available on the website www.arera.it.